



## **Esnatech Launches Version 6.5 Of Its Unified Communications Platform Telephony Office-LinX**

For Immediate Release

RICHMOND HILL, Canada/EWORLDWIRE/Nov. 29, 2005 --- Esnatech, a leader in unified communications platforms, today announced it has launched version 6.5 of its Telephony Office-LinX solution to its direct partner channel. This new version integrates GAO research's fax libraries into the Telephony Office-LinX platform as well as many other agent productivity tools. This enables Esnatech to deliver a complete media and messaging solution to its customers, eliminating the need for dedicated hardware and dramatically lowering the cost to deploy complete unified communication solutions to enterprise customers.

Version 6.5 introduces the following features and capabilities:

- Integrated SoftFax Module: Embeds fax libraries directly into the Telephony Office-LinX software, eliminating any need for dedicated fax hardware and dramatically lowering the cost of deploying an integrated fax solution. All fax traffic is digitally processed and managed on the IP network.
- Agent Logging Service: Enables supervisors to designate users' extensions as logging points. All calls directed to agents will be recorded and stored in digital format. Supervisors designate where the recorded calls are logged and can define transmission rules like e-mail broadcast to a list of people simultaneously. This feature operates with internal and tele-workers linked to the office system through the auto attendant.
- Windows XP Support: Esnatech has verified compatibility for its Unified Communications Platform to operate on a workstation version of Windows XP. For organizations with under 75 users, XP is a great platform delivering the Telephony Office-LinX solution and is cost-effective.
- Extended presence management solution for multi-department environments: Enables users of UC Client Manager "LinK" software to view employee presence and status across the organization. This IP integrated solution provides remote and off-site users of co-worker status. The LinK tool enables users to send text messaging via the IP or SMS network, integrating both online and offline users into the office presence management network.
- By adding enhanced Citrix(R) terminal services compatibility, Telephony Office-LinX can now deliver full unified messaging and web access remotely using Citrix or Microsoft Terminal Services. Remote users can have fully-featured unified communications on their desktop PCs. For administrators deploying fully-unified messaging capabilities, time and effort is saved and the need to deploy and maintain Esnatech software on multiple client machines is eliminated. Telephony Office-LinX unified messaging services can now reside on the Citrix or Terminal Service server, making Esnatech a leader in Thin client compatibility.

Founded in 1989, Esnatech's mission is to provide communication solutions that are simply the best way to communicate. Esnatech solutions empower organizations by giving them the flexibility to conduct business at any time, from anywhere, so they can manage the information they need, when they need it. Esnatech markets and distributes its products through OEM and VAR partners in over 28 countries worldwide.

For more information, visit [http://www.esnatech.com/company/corp\\_prof.htm](http://www.esnatech.com/company/corp_prof.htm)

Web links, telephone numbers and titles were correct at time of publication, but may since have changed.

For additional assistance, journalists and analysts may contact Esnatech's Marketing department at [Marketing@esnatech.com](mailto:Marketing@esnatech.com).

HTML: <http://www.eworldwire.com/pressreleases/13215>

MOBILE: <http://e4mobile.com/pressreleases/13215>

PDF: <http://www.eworldwire.com/pdf/13215.pdf>

ONLINE NEWSROOM: <http://www.eworldwire.com/newsroom/308047.htm>

LOGO: <http://www.eworldwire.com/newsroom/308047.htm>

**CONTACT:**

Davide Petramala  
Richmond Hill, Ont. L4B 3K1  
905-707-9700  
[marketing@esna.com](mailto:marketing@esna.com)

**KEYWORDS:** Voicemail, Fax, IVR, Auto Attendant, Unified Messaging, Unified Communications, Speech Recognition, Text to Speech, Mobility, Wireless Messaging, Text Messaging, SMS, Virtual Telephony, IP Telephony, VOIP

**SOURCE:** Esnatech